Something I face continuously are subway delays. When I'm taking the train late at night, it's highly unsafe to be stuck underground at midnight, especially as a woman. Even when I plan accordingly and leave extra time to catch my train, somehow the subway is always delayed and I miss the LIRR and it causes a lot of stress. I don't know exactly how changes could be implemented, however, it would be really nice to be made aware of severe delays beforehand so that alternate routes can be taken. Furthermore, the fare for the LIRR should definitely be reduced for college students (probably to MetroCard fare) because it is way too expensive for a ticket, especially round trip. This would be an easy fix if you just require students to show proof of attendance to their school for a reduced fare.